



WHAT IS THE ROLE OF MY COMMUNITY MANAGER?

What does a Community Manager do?

Your interaction with a Community Manager will depend on whether you're a resident or Board Member.

If you're a Board Member you can think of the Community Manager as your go to person for all Board and Association business.

If you're a resident, your Community Manager is the liaison between you and the Board.

It's really important to note that the Community Manager takes their direction from the Board and is not the one who makes decisions on things like approving ARCs etc.

Community Managers assist with the day-to-day business by providing both advice and support and corresponding directly with homeowners, vendors and contractors as necessary.

A Community Manager is trained to deal with conflict, but they will not get involved in neighborhood quarrels. However, if association rules are violated, the Community Manager is the right person to call.

Not sure who your Community Manager is? [Find out here.](#)